

TERMS AND CONDITIONS

These terms and conditions (the "Terms and Conditions") govern the use of **www.AASPthematter.org** (the "Site"). This Site is owned and operated by Action & Awareness for Suicide Prevention/AASPthematter. This Site is a non profit suicide prevention.

By using this Site, you indicate that you have read and understand these Terms and Conditions and agree to abide by them at all times.

Intellectual Property

All content published and made available on our Site is the property of Action & Awareness for Suicide Prevention/AASPthematter and the Site's creators. This includes, but is not limited to images, text, logos, documents, downloadable files and anything that contributes to the composition of our Site.

Acceptable Use

As a user of our Site, you agree to use our Site legally, not to use our Site for illegal purposes, and not to:

- Harass or mistreat other users of our Site;
- Violate the rights of other users of our Site;
- Violate the intellectual property rights of the Site owners or any third party to the Site;
- Hack into the account of another user of the Site;
- Act in any way that could be considered fraudulent; or
- Post any material that may be deemed inappropriate or offensive.

If we believe you are using our Site illegally or in a manner that violates these Terms and Conditions, we reserve the right to limit, suspend or terminate your access to our Site. We also reserve the right to take any legal steps necessary to prevent you from accessing our Site.

User Contributions

Users may post the following information on our Site:

- Photos;
- Videos;
- Public comments;
- Hope Stories, Hope Poems, Hope Quotes;
- Content in the AASP THEY MATTER Support Community Groups; and
- Videos sent in for The Hope Drop.

By posting publicly on our Site, you agree not to act illegally or violate these Terms and Conditions.

Accounts

When you create an account on our Site, you agree to the following:

1. You are solely responsible for your account and the security and privacy of your account, including passwords or sensitive information attached to that account; and
2. All personal information you provide to us through your account is up to date, accurate, and truthful and that you will update your personal information if it changes.

We reserve the right to suspend or terminate your account if you are using our Site illegally or if you violate these Terms and Conditions.

Third Party Goods and Services

Our Site may offer goods and services from third parties. We cannot guarantee the quality or accuracy of goods and services made available by third parties on our Site.

User Goods and Services

Our Site allows users to sell goods and services. We do not assume any responsibility for the goods and services users sell on our Site. We cannot guarantee the quality or accuracy of any goods and services sold by users on our Site. However, if we are made aware that a user is violating these Terms and

Conditions, we reserve the right to suspend or prohibit the user from selling goods and services on our Site.

Links to Other Websites

Our Site contains links to third party websites or services that we do not own or control. We are not responsible for the content, policies, or practices of any third party website or service linked to on our Site. It is your responsibility to read the terms and conditions and privacy policies of these third party websites before using these sites.

Limitation of Liability

Action & Awareness for Suicide Prevention/AASPTHEYMATTER and our directors, officers, agents, employees, subsidiaries, and affiliates will not be liable for any actions, claims, losses, damages, liabilities and expenses including legal fees from your use of the Site.

Indemnity

Except where prohibited by law, by using this Site you indemnify and hold harmless Action & Awareness for Suicide Prevention/AASPTHEYMATTER and our directors, officers, agents, employees, subsidiaries, and affiliates from any actions, claims, losses, damages, liabilities and expenses including legal fees arising out of your use of our Site or your violation of these Terms and Conditions.

Applicable Law

These Terms and Conditions are governed by the laws of the State of Tennessee.

Additional Terms

- Not a Crisis Hotline

AASP THEY MATTER is not a crisis hotline or emergency-response service. Our website, email accounts, social-media pages, and online forms are not continuously monitored and should not be used to request crisis assistance.

For crisis-support needs in the United States, text HOME to 741741 to contact the Crisis Text Line. If you or another person is in immediate physical danger or experiencing a life-threatening emergency, call 911 or go to the nearest emergency department.;

- Educational and Awareness Purposes

Website content, publications, programs, peer encouragement, and other resources provided by Action & Awareness for Suicide Prevention (AASP THEY MATTER) are intended for general educational, awareness, community-outreach, and informational purposes. They are not substitutes for medical care, licensed counseling, psychotherapy, diagnosis, treatment, legal advice, or professional crisis intervention.

Use of this website or participation in an Action & Awareness for Suicide Prevention (AASP THEY MATTER) program does not create a physician-patient, therapist-client, counselor-client, attorney-client, or other professional relationship.;

- Program Participation and Availability

Participation in AASP THEY MATTER programs is voluntary. Submitting an application, nomination, dedication, volunteer form, or other request does not guarantee acceptance, selection, participation, receipt of materials, or continued program availability.

Programs may have eligibility requirements, geographic limitations, age restrictions, deadlines, capacity limits, and available-supply restrictions. AASP THEY MATTER may modify, pause, limit, reschedule, or discontinue a program when reasonably necessary.;

- Mailing and Delivery

When a program involves mailing materials, participants are responsible for providing complete and accurate delivery information. AASP THEY MATTER cannot guarantee a delivery date or successful delivery and is not responsible for delays, loss, damage, returned packages, incorrect addresses, carrier actions, weather conditions, or circumstances outside the organization's reasonable control.;

- Intellectual Property and Design Use

Website content, written materials, program names, graphics, designs, logos, videos, photographs, downloadable materials, and other content are owned by, licensed to, or used with authorization by Action & Awareness for Suicide Prevention, operating as AASP THEY

MATTER, unless otherwise stated.

AASP THEY MATTER designs may be shared for personal, noncommercial awareness purposes only when they remain in their complete, original, and unaltered form. Users may not remove or obscure identifying information, alter content through artificial intelligence or another method, add another name or logo, rebrand a design, sell or commercially exploit the content, claim ownership, or present the content in a manner suggesting an unauthorized partnership, sponsorship, endorsement, or affiliation.

Permission to share a design does not transfer ownership or grant permission for modification. Any use outside these limited sharing permissions requires prior written authorization from AASP THEY MATTER.;

- No Implied Partnership or Endorsement

Sharing, mentioning, linking to, supporting, or participating in the work of another person or organization does not establish a partnership, joint venture, agency relationship, sponsorship, endorsement, or formal affiliation with Action & Awareness for Suicide Prevention (AASP THEY MATTER).

No individual or organization may represent that it is affiliated with, endorsed by, sponsored by, or partnered with Action & Awareness for Suicide Prevention (AASP THEY MATTER) without express written authorization.;

- User Submissions

Users are responsible for ensuring that information submitted through our website or programs is accurate and that they have the authority or permission necessary to submit it.

Submitting information through a form does not automatically grant AASP THEY MATTER permission to publicly disclose a person's private information, name, photograph, story, testimonial, memorial, or other submitted material. When publication or promotional use is proposed, additional notice or consent may be requested as appropriate.

Users may not submit content that is knowingly false, fraudulent, threatening, harassing,

unlawful, infringing, deceptive, or harmful to another person's privacy or rights.;

- Acceptable Conduct

Users may not use the website, forms, programs, social-media spaces, or other AASP THEY MATTER resources to harass, threaten, impersonate, defraud, exploit, stalk, discriminate against, or intentionally harm another person.

Users may not interfere with website security, submit malicious code, misuse forms, collect information about others without authorization, create false submissions, or use AASP THEY MATTER resources for unlawful or unauthorized commercial purposes.

AASP THEY MATTER may restrict access, remove content, reject submissions, end participation, block accounts, or report conduct when reasonably necessary to protect individuals, the organization, its programs, or the integrity of its mission.;

- Donations

Donations support the charitable mission and programs of Action & Awareness for Suicide Prevention. Unless otherwise required by law or expressly stated in writing, charitable donations are voluntary and nonrefundable once processed.

Action & Awareness for Suicide Prevention may apply unrestricted donations where they are most needed to support its charitable purposes. When a donation is designated for a particular program or purpose, we will make reasonable efforts to honor that designation, subject to legal requirements, program feasibility, capacity, and the organization's charitable responsibilities.; and

- Changes, Errors, and Availability

We make reasonable efforts to provide accurate and current information. However, website content may contain errors, omissions, outdated information, or temporary interruptions.

Action & Awareness for Suicide Prevention may correct errors and update, modify, remove, suspend, or discontinue website content, features, resources, or programs when reasonably

necessary. We do not guarantee that the website or any particular resource will always be available, uninterrupted, completely secure, or error-free..

Severability

If at any time any of the provisions set forth in these Terms and Conditions are found to be inconsistent or invalid under applicable laws, those provisions will be deemed void and will be removed from these Terms and Conditions. All other provisions will not be affected by the removal and the rest of these Terms and Conditions will still be considered valid.

Changes

These Terms and Conditions may be amended from time to time in order to maintain compliance with the law and to reflect any changes to the way we operate our Site and the way we expect users to behave on our Site. We will notify users by email of changes to these Terms and Conditions or post a notice on our Site.

Contact Details

Please contact us if you have any questions or concerns. Our contact details are as follows:

thematter@aasptheymatter.org

P.O. BOX 111 ERWIN, TN 37650

You can also contact us through the feedback form available on our Site.

Effective Date: 1st day of August, 2026